

POLICY ON NEGATIVE POST ON NDBH PAGE

Administrators of the page will use these guidelines when dealing with controversial and negative comments or posts by others to the NDBH page.

1. **needs no attention-** (does not warrant a comment by NDBH, may be awkward or frivolous)
2. **needs an answer on the page-** (may concern something others have wondered about, it may be blunt, but not hostile)
3. **not appropriate, inflammatory-** we will delete the post or comment but, when appropriate, leave a private message with commenter as to why it was deleted.
4. **may be perceived as derogatory about or directed at a person or group-** we will delete the comment but, when appropriate, leave a private message with commenter as to why their comment was deleted.
5. **profane, pornographic, really hostile-** we will immediately delete with no explanation.

These levels should cover all negative posts and comments by others. If there is a question about how to handle a comment, the administrator who first sees it will consult another admin. or board member.

NDBH BOD